

#### Quotation Validity:

Pacific Rubber & Packing, Inc. (PRP) quotations are valid for 90 days from the date of issuance, unless noted otherwise.

#### Freight and Shipping:

Products are sold FOB (Freight On Board) PRP dock.

Bulk packaging is standard, typically in bags of 100 or 1,000, depending on the product type and size.

Nonstandard or custom packaging materials, quantities, labeling, etc., will be specified in the quotation and order confirmation.

#### Payment Terms:

Credit Terms: 1% 10 NET 30 on approved credit (1% discount if invoice is fully paid within 10 days, otherwise NET 30 after credit approval).

All other orders must be pre-paid or paid via Credit Card.

Additional fees: 3% added for credit card payments. Wire transfer fee: \$75.00

Sales tax is applied at local rate unless valid customer resale certificate is on file at PRP

All sales are final

#### Cancellations:

Cancellations made within 48 hours of placing an order may be canceled without penalty unless material and processing are already underway. In such cases, a restocking fee may apply.

Cancellations made after 48 hours of order confirmation may be subject up to a 100% cancellation fee.

#### Reschedules:

Purchase orders cannot be rescheduled within 4 weeks from PRP's confirmed ship date.

#### Order Minimums:

A minimum order value of \$175 and a minimum line value of \$75 apply.

#### Returns:

Buyer has 30 days after receipt to inspect and submit any claims.

PRP can accept returns only after issuing a written RMA (Return Merchandise Authorization).

Customer has 30 days after receipt to inspect and submit any claims.

Minimum 20% restocking fee applies if product can reasonably be expected to be sold to other customers or returned to originating factory. Restocking fee to be quoted on case-by-case basis.

Parts will only be accepted for return when in unopened and undamaged original PRP packaging.

#### Non-Recurring Setup Charge (NRSUC):

Also known as Non-Recurring Engineering charge (NRE). A NRSUC or NRE charge is quoted to cover expertise, know-how, tooling, jigs, setup, and ongoing maintenance, etc., required to manufacture specific product. The buyer does not own the tooling, jigs, fixtures etc. outright and transfer of ownership to the buyer is not possible. When buyer purchases NRSUC / NRE items they are purchasing exclusive rights to finished goods manufactured from said NRSUC / NRE tools and/or fixtures

#### Pacific Rubber Obligations and Warranties:

PRP warrants our products will meet the specification and workmanship standards described in our order confirmation.

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#### **PACIFIC RUBBER & PACKING, INC.**

1160 Industrial Rd #3, San Carlos, CA 94070  
650.595.5888

11212 NW St. Helens Rd, Portland, OR 97231  
503.253.3225

No. 16, Jalan Cassia Selatan 3/1, Taman Perindustrian Batu Kawan Bandar Cassia,  
14110 Penang, Malaysia

[www.pacificrubber.com](http://www.pacificrubber.com)



SINGLE SEAL SOURCE

#### Pacific Rubber Obligations and Warranties: (Continued)

PRP's financial liability is limited to the replacement value of the product.

PRP is not liable for costs claimed by the buyer for late shipments, product installation and use, misuse or unintended or unexpected or accidental consequences arising from the use of the product. It is the buyer's responsibility to fully evaluate the suitability and assume liability of the product for all possible use cases.

#### Force Majeure:

PRP is not liable for costs or consequences associated with events beyond our control, including: Natural disasters (earthquakes, floods, hurricanes); Civil unrest or riots; Government actions (embargoes, trade restrictions, regulatory changes); Pandemics; Labor strikes or lockouts; Supply chain disruptions (e.g., raw material shortages)

PRP reserves the right to modify these terms and conditions through future revisions.

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