

## CASE STUDY

Category: Semiconductor industry



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## Two-day turnaround keeps engineer's semiconductor tool design on track.

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**Client:** A major provider of wafer fabrication equipment and services to the world's semiconductor industry.

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**The Challenge:** An engineer was creating a number of design versions of a heater block for a semiconductor tool and needed two silicone dam prototypes in a hurry. Not only did the engineer need two distinct custom parts produced, he needed multiples of each part for the various iterations he was creating.

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**The Process:**

- Creation of the custom parts began with a simple phone call and was based on the client's design, without the need for an internal request form.
- Quick turnaround by Pacific Rubber's custom projects division kept the project on time and moving forward.
- Finished custom parts were delivered in 48 hours.

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**The Result:** Multiple custom parts for the heater in a semiconductor tool were created and delivered in less time than it would take most companies to prepare a quote on the project. As the various versions of the tool were created, Pacific Rubber continued to deliver new custom silicone dams without the need for tedious paperwork.



Performance Delivered.

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